



### **Confirmation Policy**

We ask for 48 hours notice if a patient needs to reschedule or cancel their appointment.

We also ask that patients confirm appointments through our automated emails and texts system.

48 business hours before an appointment, if the appointment is not confirmed, we will text, call, and email to try to reach the patient to confirm the appointment.

If we are unable to receive confirmation, we remove appointments from the schedule if they DO NOT confirm 48 hours prior to their scheduled time.